

SUSTAINABILITY PROGRESS REPORT 2025

HERITANCE AYURVEDA MAHAGEDARA

Sustainability progress report 2025
Heritance Ayurveda Mahagedara

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INTRODUCTION

At Heritance Ayurveda, sustainability is more than a commitment—it is the foundation of our philosophy and an integral part of the guest experience. Rooted in the timeless principles of Ayurveda and inspired by the natural beauty of Sri Lanka, we strive to create meaningful experiences that nurture people, protect the environment, and preserve the rich cultural heritage of our destination.

This Sustainability Report reflects our unwavering dedication to responsible luxury, demonstrating how environmental stewardship, social responsibility, and sound governance are seamlessly woven into every aspect of our operations. From conserving natural resources and advancing energy efficiency to empowering our people, supporting local communities, and celebrating authentic traditions, every initiative is guided by our vision of creating lasting value for all stakeholders.

The achievements presented in this report are a testament to the passion and dedication of our associates, the trust of our guests, and the enduring partnerships we have built with our communities and suppliers. While we take pride in the progress we have made, we recognize that true sustainability is a journey of continuous improvement, innovation, and collaboration.

As we look to the future, we remain committed to setting new benchmarks in sustainable hospitality—delivering world-class wellness experiences while safeguarding the environment and creating a positive legacy for future generations. Through responsible leadership and purposeful action, Heritance Ayurveda will continue to demonstrate that exceptional hospitality and sustainability are not separate aspirations, but one enduring promise.

MASSAGE FROM THE LEADER



Creating a sustainable future by empowering people, driven by purpose, and putting the planet first.

As we look ahead, sustainability remains at the heart of everything we do. Guided by the sustainability vision of Aitken Spence PLC, we continue to work closely with our associates, partners, guests, and local communities to create meaningful environmental, social, and economic value.

At Heritance Ayurveda, we bring this vision to life through practical initiatives that address today's challenges while supporting the long-term resilience of responsible tourism. Strengthening skills, creating opportunities, protecting natural resources, and aligning our operations with globally recognized sustainability standards remain central to our approach.

A key milestone in this journey is the introduction of the Heritance Cleaner Planet (HCP) initiative—a purpose-driven framework that embeds sustainability into every aspect of our daily operations. Through structured data reporting, continuous performance monitoring, increased awareness, and active engagement across our teams, HCP enables us to drive measurable improvements while fostering a culture of environmental responsibility.

As our sustainability journey evolves, we remain steadfast in our commitment to building a greener, more resilient future. Through innovation, collaboration, and responsible leadership, Heritance Ayurveda will continue to create lasting value for our guests, our people, our communities, and the environment, ensuring that every step we take today contributes to a more sustainable tomorrow.

Niroshan Jayakody

General Manager

Heritance Ayurveda Mahagedara

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ABOUT US

Heritance Ayurveda Maha Gedara (HAMG) is Sri Lanka's premier specialist Ayurveda wellness resort, offering authentic healing experiences in a tranquil coastal setting. Rooted in the ancient wisdom of Ayurveda, the resort provides a holistic approach to well-being, restoring harmony between the mind, body, and spirit through personalized treatments, nourishing cuisine, yoga, meditation, and mindful living.

Set within six acres of lush tropical gardens along the pristine south-west coast of Sri Lanka, near the historic town of Beruwala, Heritance Ayurveda Maha Gedara is approximately 73 kilometers from Colombo and can be reached within a two-hour drive. Surrounded by golden beaches and swaying coconut palms, the resort offers an idyllic sanctuary for relaxation, rejuvenation, and renewal.

Originally established as Neptune Hotel in 1974, the property was transformed in 2011 into Heritance Ayurveda Maha Gedara, reflecting a renewed vision dedicated exclusively to authentic Ayurveda and wellness tourism. The name *Maha Gedara*, meaning "Ancestral Home," embodies the warmth, care, and timeless healing traditions that define the guest experience.

The resort features elegantly appointed accommodation alongside a fully integrated Ayurveda Centre staffed by a team of highly qualified resident Ayurveda physicians, therapists, and pharmacists. Every wellness programme is individually tailored following a comprehensive medical consultation and includes therapeutic massages, herbal oil therapies, steam treatments, medicinal baths, personalized herbal preparations, yoga, meditation, and wellness counselling. This holistic approach ensures each guest receives an authentic and transformative healing journey based on traditional Sri Lankan Ayurveda.

Heritance Ayurveda Maha Gedara attracts discerning wellness travelers from around the world, with a loyal international clientele from Germany, Austria, Switzerland, Russia, Japan, and many other countries. By combining centuries-old healing traditions with exceptional hospitality, the resort continues to position Sri Lanka as a leading destination for authentic Ayurveda and sustainable wellness tourism.



64 rooms



9 acres



167 Associates

AITKEN SPENCE HOTELS INTEGRATED SUSTAINABILITY POLICY

At Heritance Ayurveda Maha Gedara, sustainability is embedded in every aspect of our operations. Guided by the Integrated Sustainability Policy of Aitken Spence Hotels, we view sustainability as a proactive approach to ensuring the long-term viability, profitability, and integrity of our business while creating lasting value for our guests, associates, communities, and the environment.

As part of one of Sri Lanka's leading hospitality groups, we are committed to upholding our legacy of responsible corporate citizenship by aligning our business practices with internationally recognized sustainability principles and contributing to global sustainable development goals. Through responsible resource management, environmental stewardship, social responsibility, and sound governance, we strive to deliver authentic hospitality while preserving the natural and cultural heritage of our destinations.

Vision

Heritance is the discovery of joy.

Mission

We are passionate about caring for people and committed to creating genuine moments of delight at every touchpoint, every time. Through exceptional hospitality, authentic experiences, and responsible business practices, we aspire to achieve thought leadership and sustainable profitability.

Our Sustainability Goals

Our sustainability strategy focuses on continuously improving our environmental performance while enhancing operational efficiency. Our key commitments include:

- Reduce energy, water, and waste consumption by **2%** through responsible resource management.
- Conserve natural resources and promote the sustainable use of materials across all operations.
- Reduce **CO_2 emissions per room night and maintain at 40.33 through energy efficiency, renewable energy initiatives, and operational improvements.**
- Embed sustainability into everyday decision-making while supporting the long-term resilience of our business, our communities, and the environment.

These commitments reflect our dedication to responsible tourism and our ongoing journey towards creating a cleaner, greener, and more sustainable future.

OUR COMMITMENT

At Heritance Ayurveda Maha Gedara, sustainability is at the heart of everything we do. Guided by the internationally recognized Travelife Sustainability Standard and aligned with the Environmental, Social, and Governance (ESG) commitments of Aitken Spence Hotels, we are dedicated to creating positive, lasting impacts for our guests, associates, communities, and the environment.

Climate & Resource Management

We are committed to reducing our environmental footprint through responsible energy and water management, effective waste minimization, the elimination of single-use plastics, and continuous improvements in carbon efficiency. Our performance is monitored through measurable targets that drive continual progress and operational excellence.

Biodiversity & Environmental Protection

Located along Sri Lanka's southern coastline, we recognize our responsibility to protect the natural ecosystems that surround us. We actively conserve coastal and marine biodiversity, prevent pollution, enhance green spaces, and promote responsible environmental stewardship to preserve our destination for future generations.

Human Rights & Fair Employment

Our people are our greatest strength. We uphold the highest standards of human rights by providing fair employment, equal opportunities, safe and healthy working conditions, and a workplace built on dignity, respect, diversity, and inclusion. We maintain zero tolerance for discrimination, harassment, forced labour, or any form of exploitation.

Child Safeguarding

We are firmly committed to protecting children from all forms of exploitation and abuse. Through comprehensive staff awareness programmes, robust safeguarding procedures, responsible tourism practices, and clear reporting mechanisms, we maintain a zero-tolerance approach to child exploitation in all aspects of our operations.

Our Promise

Together, we create authentic wellness experiences that enrich lives while protecting the environment, empowering our people, supporting our communities, and preserving Sri Lanka's natural and cultural heritage. Through responsible leadership and continuous improvement, we remain committed to building a more sustainable future for generations to come.





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navigating challenges, embracing sustainability

As Sri Lanka's tourism and hospitality industry continues to evolve, Heritance Ayurveda Maha Gedara remains committed to balancing business growth with environmental stewardship and social responsibility. In an increasingly competitive landscape, we recognize that long-term success depends on innovation, operational excellence, exceptional guest experiences, and the integration of sustainability into every aspect of our operations. At the same time, growing awareness among our guests, communities, and stakeholders creates new opportunities to strengthen partnerships and advance responsible tourism.

Sustainability has become a key driver of our resilience and long-term success. We view responsible tourism not as an obligation, but as a strategic advantage that enables us to create lasting value while protecting the natural and cultural heritage of our destination. Through continuous innovation, resource efficiency, responsible procurement, and ethical business practices, we minimize our environmental footprint while enhancing the well-being of our guests, associates, business partners, and local communities.

Turning Challenges into Opportunities

Every challenge presents an opportunity to innovate, improve, and lead. Guided by this philosophy, we continuously adapt to changing expectations by embracing sustainable solutions, investing in our people, and strengthening collaboration with our stakeholders. These efforts enable us to build a resilient organization that delivers authentic wellness experiences while safeguarding the environment and supporting inclusive economic growth.

As we move forward, Heritance Ayurveda Maha Gedara remains steadfast in its commitment to responsible leadership, continuous improvement, and measurable sustainability performance. Together with our stakeholders, we will continue to shape a more sustainable future—one that benefits our people, protects our planet, and preserves Sri Lanka's rich natural and cultural heritage for generations to come.

MEASURING PROGRESS

Energy comparison – Electricity

Description	2023 Apr - 2024 Mar	2024 Apr -2025 Mar	2025 Apr - 2026 Mar
Total Energy consumption in Kwh	748,066	784,124	816,028
Total Room nights	13,010	14,766	15,321
Total Guest nights	17,343	20,929	20,918
Average energy consumption per RN in Kwh.	57.50	53.11	53.27
Average energy consumption per GN in Kwh.	43.14	38.65	39.01

Energy comparison – Water

Description	2023 Apr - 2024 Mar	2024 Apr -2025 Mar	2025 Apr - 2026 Mar
Total Energy consumption in m3	22,385	23,387	24,996
Total Room nights	13,010	14,766	15,321
Total Guest nights	17,343	20,929	20,918
Average energy consumption per RN in m3.	1.72	1.59	1.64
Average energy consumption per GN in m3.	1.29	1.12	1.20

Energy comparison – LPG

Description	2023 Apr - 2024 Mar	2024 Apr -2025 Mar	2025 Apr - 2026 Mar
Total Energy consumption in KG	12,488	15,055	14,680
Total Room nights	13,010	14,766	15,321
Total Guest nights	17,343	20,929	20,918
Average energy consumption per RN in Kg.	0.96	1.02	0.96
Average energy consumption per GN in Kg.	0.72	0.72	0.71

Energy comparison – Diesel

Description	2023 Apr - 2024 Mar	2024 Apr -2025 Mar	2025 Apr - 2026 Mar
Total Energy consumption in Liters	96,548	98,959	120,608
Total Room nights	13,010	14,766	15,321
Total Guest nights	17,343	20,929	20,918
Average energy consumption per RN in Lit.	7.43	6.71	7.88
Average energy consumption per GN in Lit.	5.57	4.73	5.77

Energy comparison – Total Co2e

Description	2023 Apr - 2024 Mar	2024 Apr -2025 Mar	2025 Apr - 2026 Mar
Co2e in kg	693,124	728,414	817,645
Room nights	13,010	14,766	15,321
Guest nights	17,343	20,929	20,918
Average Co2e consumption per RN in Lit.	53.28	49.33	53.37
Average Co2e consumption per GN in Lit.	39.97	34.81	39.09

Sustainability indicator per room nights

Description	2023 Apr - 2024 Mar	2024 Apr -2025 Mar	2025 Apr - 2026 Mar
Total GHG emission (Co2e, kg) per room night	53.28	49.33	53.37
Total Electricity (Kwh) per room night	57.50	53.11	53.27
Total LPG (Kg) per room night	0.72	0.72	0.71
Total Diesel (Lit) per room night	7.43	6.71	7.88
Total Water consumption (m3) per room night	1.72	1.59	1.64

Sustainability indicator per Guest nights

Description	2023 Apr - 2024 Mar	2024 Apr - 2025 Mar	2025 Apr - 2026 Mar
Total GHG emission (Co2e, kg) per Guest night	39.97	34.81	39.09
Total Electricity (Kwh) per Guest night	43.14	38.65	39.01
Total LPG (Kg) per Guest night	17,343	20,929	20,918
Total Diesel (Lit) per Guest night	5.57	4.73	5.77
Total Water consumption (m3) per Guest night	1.29	1.12	1.20

GOAL ACHIEVEMENT

Our target was to achieve **40.34 kg CO_2e per guest** by 2025. We are proud to report that this target was fully achieved, reflecting the success of our energy efficiency, resource conservation, and carbon reduction initiatives.

Target Achievement: 100%

WASTE MANAGEMENT PRACTICES



1 SORT WASTE B TYPE

Provide separate containers for various types of waste, such as plastic, paper, glass, and organic waste like food scraps.



2 Lebel each waste bin

Clearly label the waste bins so that the staff members know which ones are used for specific types of waste

3 Process waste

Sort waste to make it easier throw a way, recycle or re-use



4 Collect & re-cycle waste



Proper disposal or send it to collectors such as waste banks to give it economic

IMPLEMENT THE 3R (REDUCE, REUSE, RECYCLE)



WASTE MANAGEMENT PRACTICES

PAPER, GLASS, IRON SCRAP, PLASTIC, WOOD & E-WASTE

1

All these waste types are disposed via registered vendors for recycling purposes and to create an economic value





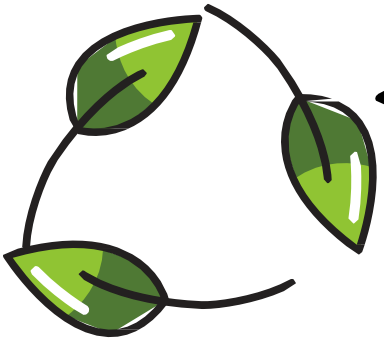
2

All food waste is sent to a pig farm to feed pigs through a registered supplier

3

Used oil disposed via refinery partners for the purpose





4

Garden waste

Organic waste, such as leaves, are being processed into compost that can be used to enrich the traditional farming in house

SUSTAINABILITY PROJECT 2025

Child & women protection training 2025

At Heritance Ayurveda Maha Gedara, we are committed to providing a safe, respectful, and inclusive environment for our guests, associates, and the wider community. To reinforce this commitment, regular Child and Women Protection Training is conducted for all associates to increase awareness of safeguarding responsibilities, human rights, and ethical conduct.

The training covers the prevention, identification, and reporting of child exploitation, abuse, harassment, gender-based violence, and all forms of discrimination. Associates are educated on recognizing warning signs, responding appropriately to safeguarding concerns, and following the hotel's reporting procedures in line with company policies and national legislation.







BEACH CLEANING INITIATIVE

Heritance Ayurveda Maha Gedara organized a beach cleaning initiative, reaffirming our commitment to environmental stewardship and responsible tourism. Associates and volunteers cleaned approximately one kilometer of shoreline, removing significant quantities of plastic waste, driftwood, and other marine debris that had accumulated over several months.

The initiative helped restore the natural beauty of the coastline while promoting environmental awareness, encouraging responsible waste management, and strengthening community engagement in protecting Sri Lanka's coastal ecosystems.

Focus Areas

- Environmental Sustainability
- Community Well-being
- Responsible Tourism

Outcomes

- Improved the cleanliness and environmental quality of the coastline.
- Removed significant quantities of plastic waste and wooden debris, reducing pollution and protecting marine ecosystems.
- Enhanced the safety and aesthetic appeal of the beach for visitors and the local community.
- Increased awareness of responsible waste management and environmental conservation among participants.
- Reinforced Heritance Ayurveda Maha Gedara's commitment to preserving Sri Lanka's coastal environment through collective action.





ELDERS' HOME ALMS GIVING

Heritance Ayurveda Maha Gedara organized an alms-giving program at a local elders' home as part of its commitment to community well-being and social responsibility. Associates came together to provide nutritious meals, essential items, and companionship to the residents, fostering compassion, dignity, and meaningful community engagement.

The initiative reflected the hotel's values of caring and respect while supporting the well-being of elderly citizens and strengthening relationships with the local community.

Focus Areas

- Community Well-being
- Social Responsibility
- Employee Volunteering

Outcomes

- Provided nutritious meals and essential supplies to the residents.
- Promote the well-being, dignity, and social inclusion of elderly community members.
- Encouraged employee volunteerism and community engagement.
- Strengthened relationships between Heritance Ayurveda Maha Gedara and the local community.
- Reinforced the hotel's commitment to creating positive social impact through responsible hospitality.











COMMUNITY ALMSGIVING PROGRAMME

Heritance Ayurveda Maha Gedara conducted almsgiving program during the months of June as part of its commitment to social responsibility and community well-being.

The initiative celebrated Sri Lanka's cultural and religious traditions while strengthening the hotel's connection with the local community.







HUMANITARIAN ASSISTANCE FOR DISASTER-AFFECTED COMMUNITIES

In response to the devastating impact of the hurricane, Heritance Ayurveda Maha Gedara extended humanitarian assistance to affected families as part of its commitment to community resilience and social responsibility. Essential relief items, including food, drinking water, and other basic necessities, were provided to support communities during their recovery.

Through this initiative, the hotel demonstrated solidarity with those affected while working alongside local authorities and community partners to provide timely assistance and promote hope during a difficult period.

Focus Areas

- Disaster Relief
- Community Support
- Social Responsibility

Outcomes

- Provided essential relief supplies to disaster-affected families.
- Supported the immediate needs of vulnerable community members during the recovery period.
- Strengthened community resilience through timely humanitarian assistance.
- Reinforced Heritance Ayurveda Maha Gedara's commitment to standing with local communities during times of crisis.







World Environment Day – Beach Cleaning and Aloe Vera Planting Program

To commemorate **World Environment Day**, Heritance Ayurveda Maha Gedara organized a beach cleaning program alongside an **Aloe Vera planting initiative**, reinforcing our commitment to environmental conservation and sustainable tourism. Associates actively participated in cleaning the coastal area, removing plastic waste and other marine debris to help protect the surrounding ecosystem.

As part of the program, **100 Aloe Vera plants** were planted within the hotel premises to enhance green cover, promote biodiversity, and support the resort's natural landscape. Aloe Vera, a valuable medicinal plant in Ayurveda, also reflects our commitment to preserving traditional wellness practices while contributing to a healthier environment.

Focus Areas

- Environmental Sustainability
- Biodiversity Conservation
- Responsible Tourism
- Employee Engagement





Outcomes

- Cleaned and restored the coastal environment by removing plastic waste and marine debris.
- Planted **100 Aloe Vera plants** to enhance biodiversity and increase green cover.
- Raised environmental awareness among associates and encouraged active participation in conservation initiatives.
- Reinforced Heritance Ayurveda Maha Gedara's commitment to protecting the environment and promoting sustainable hospitality.





INTERNATIONAL WOMEN'S DAY CELEBRATION

Heritance Ayurveda Maha Gedara celebrated **International Women's Day** by bringing together guests and associates to honor the achievements, contributions, and resilience of women. The celebration featured appreciation activities and engagement sessions that promoted inclusivity, respect, and gender equality while creating meaningful connections between guests and staff.

The event reflected the hotel's commitment to fostering an inclusive workplace and delivering memorable guest experiences through shared celebrations of globally recognized occasions.

Focus Areas

- Gender Equality
- Employee Well-being
- Guest Engagement
- Diversity & Inclusion

Outcomes

- Recognized and celebrated the contributions of women in the workplace and community.
- Strengthened engagement and relationships between guests and associates.
- Promoted awareness of gender equality, inclusion, and mutual respect.
- Reinforced Heritance Ayurveda Maha Gedara's commitment to creating an inclusive and supportive environment for all.



SUSTAINABILITY FRAMEWORK

People

Paying wages align with the country law and ensuring good working conditions for employees.

Elimination of all kind of labour exploitation in all its forms – ZERO reported LT case.

Paid all statutory payments on time - No reported case.

Employment opportunity for community-based resources.

Equal – opportunity Employer

Awarded as the group level "Great Place to Work" employer ➢ CSR projects for community development

Learning & Development for continuous improvement on sustainable approach

Planet

Reducing energy use as much as possible to reduce carbon footprint & carbon emissions.

Taking measures to conserve water in all business operation

Using land responsibly. (Ex; growing of crops, in communities or building projects , HCP.)

Using materials conscientiously. (Refusing, reducing, reusing, repairing and recycling.)

Undertaking audits and life-cycle assessments to ensure sustainability and reduce the ecological footprint

Profit

Ensure humanity's survival on this planet – Ethical business approach. Assured preserve natural systems and environments for future generations – (STP / WTP / Recycling/Carbon emission).

Maintained healthy industrial relationship.

Ensure a healthy financial bottom line moving forward (EBITA)

On time renewal of statutory , environment and sustainable license

Adhering to payment of all statutory dues (Taxation ect)

Transparent and win – win relationship with all stakeholders

Audited financial statements and declaration of all activities

ACCREDITATION AND CREDENTIAL

Heritance Ayurveda Maha Gedara is committed to delivering authentic wellness experiences while upholding the highest standards of quality, sustainability, and responsible hospitality. Our internationally recognized certifications and accreditations reflect our dedication to operational excellence, environmental stewardship, guest safety, and continuous improvement.

These achievements demonstrate our commitment to meeting globally recognized standards, strengthening stakeholder confidence, and creating lasting value for our guests, associates, communities, and the environment as we continue our journey towards sustainable hospitality excellence.

Travelife Gold certification since 2016

Central Environment protection authority

Marine Environment protection authority

Sri Lanka tourism development authority

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ACKNOWLEDGEMENTS

As we reflect on our sustainability journey in 2025, we extend our sincere appreciation to the dedicated associates of Heritance Ayurveda Maha Gedara for their passion, commitment, and unwavering support in advancing our sustainability goals. Their dedication continues to drive meaningful environmental, social, and economic impact across our operations.

We also express our heartfelt gratitude to our valued guests, local communities, suppliers, government authorities, business partners, and all other stakeholders whose trust, collaboration, and shared commitment have been instrumental in our progress.

This Sustainability Report reflects not only the achievements we have made throughout 2025 but also our ongoing commitment to transparency, accountability, and continuous improvement. We value your feedback and look forward to strengthening our partnerships as we work together to create a greener, more resilient, and sustainable future for generations to come.

We sincerely thank you for your continued support and partnership in advancing our sustainability journey. Together, we remain committed to creating lasting environmental, social, and economic value while contributing to a more sustainable future for generations to come.

Contact

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Sri Lanka